



ON-HOLD MARKETING LIMITED

Corinthian Office Park
17-19 Corinthian Drive, PO Box 300 275
Albany, Auckland, New Zealand

P. 09-415 6900. **F.** 09-415 6902.

CONSUMER WARRANTY

Subject to the undermentioned conditions, On-Hold Marketing Limited undertakes to repair any manufacturing defects and replace or repair any faulty products within the defined warranty period beginning from the date of sale to the original purchaser. It is the responsibility of the Consumer who purchased the unit to arrange for service under this Warranty Policy. The Conditions of Warranty referred to are:

- 1) ON-HOLD MARKETING LTD. shall be under no obligation under this Warranty unless the online warranty registration card has been completed and the purchase docket presented when service is required.
- 2) ON-HOLD MARKETING LTD. shall be under no obligation:
 - a. In any case in which the defect is due in any way to dirt, misuse, neglect, accident or other similar cause.
 - b. If the unit has been altered or repaired otherwise than by a person authorized by ON-HOLD MARKETING LTD.
 - c. If the unit has been operated otherwise than from a position approved by the Authorized Retailer by whom it is supplied or by ON-HOLD MARKETING LTD.
 - d. If any serial number has been altered, defaced or removed.
 - e. If the unit has been installed by anyone other than a professional installer of external on-hold devices.
- 3) ON-HOLD MARKETING LTD. shall not in any event be liable for any consequential or contingent loss or damage whatsoever.
- 4) The liability of ON-HOLD MARKETING LTD. for any loss or damage or injury arising indirectly from any defect of the goods supplied, is limited to replacement or repair of such defective goods or damages not exceeding the invoice value of such defective goods, at the option of ON-HOLD MARKETING LTD. management.
- 5) This Warranty is in lieu of all other Warranties expressed or implied, and of all other obligations and liabilities on ON-HOLD MARKETING LTD's part in respect of the sale of this product, and ON-HOLD MARKETING LTD. does not assume nor authorize any person to assume for ON-HOLD MARKETING LTD. any other liability in connection with this issue.
- 6) This Warranty applies only to products sold by ON-HOLD MARKETING LTD. that are purchased and retained in New Zealand.
- 7) For repairs under this Warranty Policy, freight on goods to be returned is to be pre-paid by the customer prior to dispatch.
- 8) All Warranty work is to be conducted at the premises of ON-HOLD MARKETING LTD. or its authorized service agents unless otherwise agreed by ON-HOLD MARKETING LTD. management.
- 9) ON-HOLD MARKETING LTD s Limited Warranty Terms are twenty-four (24) months warranty on telephone on-hold equipment.